

## **CANCELATION, LATE & NO SHOW POLICY**

During this time, we have had to make some adjustments to our policy as appointments are severely limited and demand for them is extremely high.

We kindly request 24-hour advance notice for all cancellations and reschedules.

- A credit card will be required for all appointments.
- Last Minute Cancellations\* & No-Shows will be charged <u>100%</u> of the total price of services booked.
- If you arrive more than 10 minutes late for an appointment, it will be treated as a missed appointment and charged in full. By law, we need to tightly control the amount of people in the salon at one time and allow for ample time for cleaning procedures between appointments.
- Upon entering the salon for your appointment, if your temperature reads over 99 degrees, or if your answers to our pre-screening questionnaire reveal a clear risk of exposure we will not be able to perform the services scheduled and you will be charged in full.

\*Please know if you develop signs and symptoms of COVID 19 prior to your appointment and need to last minute cancel for this reason. We will not charge you. However, in order to rebook your next appointment, you will need to be clear of signs and symptoms for at least 14 days before entering the premises.

NAME		DATE	
CREDIT CARD NUMBER	EXP DATE	CVV CODE	