

# CANCELLATION, LATE & NO SHOW POLICY

We kindly request 24-hour advance notice for all cancellations and reschedules.

- $\bullet A$  credit card will be required for all appointments. Last Minute Cancellations & No-Shows will be charged 100% of the total price of services booked.
- •A last minute cancellation is considered an appointment that is canceled less than 24 hours prior to the scheduled appointment. (Therefore, if your appointment time is at 9am, you must notify us no later than 9am the day prior.)

### **OUR SERVICE GUARANTEE**

If you are not happy with your service, for any reason, please let us know within 10 days of the service - so we can make it right. You can call, text or email us:

Call/Text 973.762.1212

Email: info@garubosalon.com

#### **OUR PRODUCT GUARANTEE**

Try it. Don't like it? Return it. Full Refund. And receive \$5 as a Thank You.

We want you to feel confident trying any product that we carry. Take it home, use it, if it doesn't live up to your expectations - bring it back for a full refund - and receive \$5 towards your future retail purchase as our way of thanking you for your trust.

#### CHILDREN ON THE SALON FLOOR

Children are not permitted on the salon floor unless they receive a service of their own due to the potential risk of harm from the nature of our business (use of hot tools, sharp scissors/razors, and numerous chemicals). This policy is to protect your child from harm, so please do not bring your child to the salon unless they have an appointment booked (ie: a kid's cut).

## PRIVACY POLICY

Please know, we do not share your personal information with third parties for those third parties' direct marketing purposes; we do not buy, sell or share text messaging opt-in information. We may partner with companies or persons to provide certain services (including text marketing, credit card processing, scheduling software, etc), however, we do not share your personal information.